Fertcare[®] – putting best practice into stewardship

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Abstract

The use and adoption of best management practice (BMP) for fertilizer use in Australia is predominantly being driven by environment and food safety concerns rather than productivity issues. However, as both environmental risk and economic productivity are closely linked to efficiency of nutrient use, BMP adoption is likely to have a net positive effect on the fertilizer industry.

This paper gives an overview of environment and food safety issues related to fertilizer use in Australia. It describes the regulatory environment and discusses the philosophy adopted by the fertilizer industry in addressing these issues, and achieving full engagement in the development and delivery of public policy. The focus has been on the development of a comprehensive product stewardship program rather than on BMPs per se, but builds on the principle of providing advice on the best available management practices.

The management of eutrophication of surface waters is the highest profile public policy issue for the fertilizer industry in Australia – with phosphorus and nitrate run-off and leaching being issues across the country. In addition, the contribution of nitrogen fertilizers to greenhouse gas emissions is currently the subject of further study and improved management practices. Contaminants such as lead and cadmium that represent a food chain risk have already received considerable attention from both Government and the fertilizer industry. However, the use of various industrial by-products as 'fertilizers' and 'soil ameliorants' continues to be of concern.

In order to become fully engaged in the development and implementation of public policy in these areas, the fertilizer industry has made significant commitments to effective product stewardship through the development of the Fertcare training and accreditation program. The process of developing and implementing this program, and its value in effectively leveraging the fertilizer industry's participation in public policy will be discussed. Whilst the program is not portrayed as a BMP program it is clearly about providing advice on best management practices.

Context and policy

Australia has a strong environmental movement, including a political party-the Greens-and environmental issues are major policy areas for both State and Federal Governments. The role of agriculture is central to many environmental debates both as a custodian of much of the land mass of Australia and as a contributor to the health and quality of land, air and waterways.

There are a number of environmental issues that arise when plant nutrients, either native to the soil or applied as fertilizers, move out of the farm production system. Eutrophication of waterways, pollution of groundwater and acidification are all significant issues where fertilizers are clearly identified as a contributing factor.

Greenhouse gas emissions from soil nitrogen (N) are a significant contributor to Australia's total net greenhouse gas emissions.

Impurities in fertilizer products, notably heavy metals and fluorine, can present a food safety concern. Their accumulation in soils adds an environmental dimension to the problem.

All of these issues have a public profile in Australia, and there is a significant amount of detailed information from credible sources that is very accessible to the public. The level of public information and public concern ensures that high level public policy will be developed to manage these issues.

Regulation of fertilizers, agriculture, the environment and land use in Australia is primarily a State and Territory responsibility, leading to eight sets of regulations, and often resulting in significant differences between jurisdictions. The fertilizer industry, in contrast, operates at a national scale and is, therefore, confronted with managing multiple sets of rules and procedures with multiple agencies. The adoption of credible codes of practice that detail BMPs for issues relating to quality, description, labelling and use of fertilizers offers the industry a potential tool in achieving national uniformity in meeting community and, therefore, Government expectations.

The Australian fertilizer industry provided 5.6 million tonnes of product to users in 2005, supplying 952,174 tonnes of elemental N, 454,531 tonnes of elemental phosphorus (P) and 184,347 tonnes of elemental potassium (K). The beneficial use of nutrients has enabled the steady growth in agricultural productivity that has allowed Australian farmers to compete effectively in world food markets.

Nutrient inputs to Australian agriculture are a significant part of input costs, totalling at least AU\$2.5 billion in 2005. The importance of export markets to Australian agriculture and the resulting competitive pressures create an economic landscape in which costs are under constant scrutiny and must remain internationally competitive. As well as cost pressures, international markets are increasingly imposing conditions for food quality, including impurities, and environmental considerations in the production system.

The significant size of the fertilizer market and the coexistence of farmland and natural ecosystems mean that there is a clear risk that fertilizers may contribute to adverse environmental impacts. Measures to manage these risks must also consider the underlying economic imperatives.

Impurities

The heavy metals lead, cadmium and mercury represent potential risks to human health if they enter the food chain in sufficient quantity. While each of these elements can be present in various fertilizers as impurities, plant uptake is only likely to be significant for cadmium. Whilst there is some risk of lead contamination through the use of foliar fertilizers, particularly trace elements, monitoring of produce in Australia has clearly shown that cadmium is the heavy metal of concern. In 1991, FIFA and the Horticultural Research and Development Corporation (HRDC) funded a three year project by the Commonwealth Scientific and Industrial Research Organization (CSIRO), to study the effect of fertilizers on cadmium levels in vegetables. This was the industry's first major investment in an issue of such national concern, and one that has lead to a significant change in policy directly affecting the industry.

FIFA continues it's involvement in heavy metal policy development through its involvement in the National Cadmium Minimization Strategy. FIFA is an active member of a stakeholder group, the National Cadmium Management Committee that co-ordinates the strategy. The committee is made up of representatives of the farming community, CSIRO, State and Federal Government departments of agriculture, environment and public health, as well as FIFA. The committee co-ordinates activities of the strategy and reports to the national Primary Industry Standing Committee, which is composed of the relevant Federal and State Government Department CEOs.

Under this strategy, the industry has:

- Reduced cadmium levels in fertilizers through the selection of raw materials (particularly in relation to phosphate rock for single super phosphate manufacture);
- Produced low cadmium single super phosphate for use in higher risk situations;
- Helped to develop maximum permitted concentrations of cadmium in fertilizers; and
- Through the committee, produced targeted information packages on BMP for those agricultural industries where cadmium risks are greatest (potatoes and leafy vegetables on sandy and or acid soils).

Cadmium inputs to Australian agriculture have been reduced by 75% as a direct result of these strategies.

The industry has also been active in promoting uniform product description laws amongst the Australian States to provide appropriate consumer information in the form of analyses of heavy metal content and product use warnings.

Information on the management of cadmium in Australia, including BMP brochures can be found at www.cadmium-management.org.au.

Information on food standards for cadmium in Australia can be found at www. foodstandards.gov.au.

A consequence of selecting low cadmium phosphate rock has been an increase in fluorine concentration in singe super phosphate. Initial modelling in Australia and New Zealand suggests that, in the medium term (50 years), current use rates could lead to problems in dairy cattle and milk supplies. FIFA is monitoring the development of data in New Zealand that will further elucidate this issue.

Surface water quality

Nitrogen and P concentrations in waterways and oceans have a significant impact on fauna and flora composition. Significant changes in the concentration of N and P in waterways are therefore of major environmental concern, particularly in ecologically valuable areas such as the Great Barrier Reef and its rivers and estuaries.

The Australian Government has developed a comprehensive program of auditing and reporting on the state of the Australian environment – the Australian Natural Resources Audit and the State of the Environment Reports. FIFA member companies contributed to collection of data for these initiatives by providing soil test and fertilizer use data. As

a result of these reports, there is a lot of publicly available data from a reputable source on several environmental issues of relevance to the fertilizer industry, and particularly on surface water eutrophication.

Figure 1 shows a rating of Australian catchments where nutrient levels exceed the desired water quality for environmental health. The areas on the map where nutrient levels are a major or significant issue represent more than 80% of Australia's agricultural land.

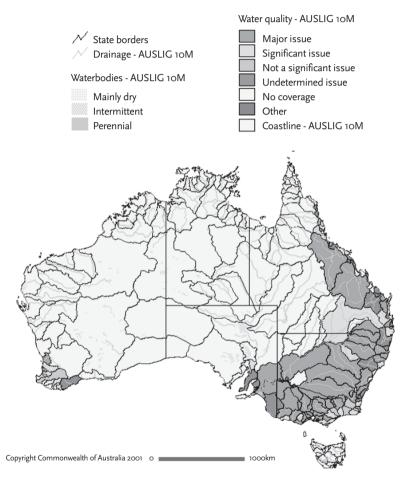


Figure 1. Water quality exceedence (Australian Natural Resources Atlas, 2001).

A very public outcome of eutrophication is the occurrence of algal blooms in inland waterways that prevent use for recreational, domestic and livestock purposes. These blooms can be toxic and occur across wide areas on a regular basis.

Groundwater quality

There are parts of Australia where groundwater resources are used for human consumption. Nitrate (NO_3) leaching into these aquifers could represent a human health risk and would be an issue of high public concern should it occur. At this stage, current levels of concern are low.

Soil acidity

Soil acidity is a significant environmental issue in Australia. Whilst fertilizers play a role, the acidification of soil is an inherent part of productive agriculture. Soil acidity is a high profile subject amongst the farming and agricultural science community but is not yet high on the public agenda.

Nutrient depletion

Nutrient depletion is identified in the Australian Natural Resources Audit as a bigger issue than salinity or acidity – in terms of land management. Some Australian farming systems rely solely on the natural fertility of the soil, without replacing the nutrients lost through harvest. In such systems, plant cover can be insufficient to protect the soils from wind and water erosion – resulting in extensive soils loss to waterways.

Whilst there are limited circumstances in Australia where fertilizer is over applied, there is a large net deficit when nutrient removal in agricultural produce is compared with nutrient application as fertilizers. This means that, for much of Australia, the effective management of environmental impacts of fertilizer use may be a significant increase in total fertilizer use.

Information on the Australian Environment including issues of surface water quality, acidity and nutrient depletion can be found at The Australian Natural Resource Atlas (http://audit.ea.gov.au/anra/).

Greenhouse gas

Global warming is an issue of very high public concern that is constantly in the news. Whilst the public expectation is that Governments need to act, the complexity of the issue confounds clear policy direction.

Nitrous oxide (N_2O)emissions from agricultural land have been identified as a major contributor (3.4% of total net emissions), but the confidence in this estimate is very low (Table 1).

More information on greenhouse gas in Australia is available at the Australian Greenhouse Office (www.greenhouse.gov.au/index.html).

While each of the above issues have varying degrees of risk and impact, the Fertcare product stewardship program described below, aims to minimise the detrimental contribution made by fertilizers to each of the issues by ensuring that BMP advice is provided at all levels in the industry.

| Greenhouse gas source | C | % of total net | | | |
|--|---------|----------------|--------|---------|-----------------------|
| and sink categories | CO2 | CH_4 | N_2O | Total | national emissions |
| Total net national emissions (Kyoto) | 404,577 | 108,468 | 30,701 | 550,049 | 100 |
| 4. Agriculture | | 73,625 | 23,656 | 97,281 | 17.7 |
| A Enteric fermentation | | 62,748 | | 62,748 | 11.4 |
| B Manure management | | 2,048 | 1,286 | 3,334 | 0.6 |
| C Rice cultivation | | 400 | | 400 | 0.1 |
| D Agricultural soils | | NE | 18,716 | 18,716 | 3.4 |
| E Prescribed burning of savannas | | 8,220 | 3,564 | 11,784 | 2.1 |
| F Field burning of agricultural residues | | 209 | 89 | 298 | 0.1 |

Table 1. Agriculture sector CO_2 -equivalent emissions, 2000.

NB: one giga gramme (Gg) is equivalent to one thousand metric tonnes Source: Australian Greenhouse Office, Department of the Environment and Heritage, May 2005

Industry approach

As most of the environmental and food safety risks occur at the point of use, the industry has implemented a comprehensive product stewardship program. Fertcare aims to meet the industry's responsibilities for food safety and environmental protection, and facilitate its involvement in public policy development and implementation.

Fertcare

Fertcare is an accreditation program based on training, quality assurance and certification. Developed with funding assistance from the Australian Government's Natural Heritage Trust and National Landcare Program, it is the centrepiece of the industry's commitment to managing environment and food safety issues.

Fertcare training

Fertcare trains industry staff in the competencies required to meet their direct responsibilities for food safety and environmental risk management and, in particular, the competency to warn, advise and or refer customers to information about the risks and how to manage them. The management strategies are equivalent to BMPs and, where relevant industry BMPs exist, these are referenced in the training materials. It also develops awareness of occupational health and safety issues associated with fertilizer and soil ameliorant products.

Fertcare is a three level training program delivered by registered training organisations (RTOs) that meets national competency standards under the Australian Qualifications Framework. Individuals can attain certificates of competency by successfully completing the courses, and these may be used as part of a formal qualification (eg. Certificate Level III in Rural Operations).

The training program is focused on food safety and environmental risk management but, to do this effectively, it provides appropriate background knowledge and contextual reference at each of the levels (A, B and C). Specific occupational health and safety (OHS) issues associated with fertilizer storage, handling and use are also discussed.

The training material covers understanding and managing risk directly, and providing appropriate warning, advice and referral to customers. It is clear that the Level B course, in particular, will significantly improve participants' understanding of nutrient related issues, and improve their ability to communicate effectively with customers. An incidental benefit is that the background knowledge gained and the ability to communicate it effectively will add to participants' sales skills.

The three levels of training have specific objectives and characteristics. After completing a Fertcare training course, participants should have an understanding of what each of the levels of training involves, and be confident to draw on the skills and knowledge of colleagues who have completed a different level course.

The training material is given local relevance through the delivery and assessment processes, which require participants to gain an understanding of local issues, policies and programs, including local BMPs.

Level A

Level A has a strong focus on environment and food safety risk management, particularly in relation to handling, transport and storage. Level A is targeted at the operational level. The core module includes a basic understanding of fertilizer and soil ameliorant products including:

- physical identification,
- understanding labels,
- storage and handling characteristics, and
- the main environment and food safety risks. Level A also has three elective modules of which at least one must be completed:
- spreading,
- storage, and
- transport.

A fourth module for aerial operators is under development.

Level B

Level B is focussed on developing underpinning knowledge of nutrient issues relating to environment and food safety. It provides basic education in plant nutrition designed to enable personnel to improve communication with their customers, and provide warnings and simple advice. Importantly, Level B emphasises the need to refer customers to Level C trained staff where appropriate. It is envisaged that Level B training will be combined with company specific training to deliver effective sales skills, as well as meeting stewardship objectives. Level B will also cover logistics and OHS issues at an awareness level. The major subject areas covered at a medium level of complexity are:

- soils and nutrients,
- fertilizers,

- application,
- environment and food safety,
- regulation,
- sampling,
- logistics, and
- OHS issues.

Level C

Fertcare training covers only some of the competencies required at the advisor (C) level. The other competencies should have been attained through other education and training programs and will be assessed through a process of 'recognition of prior competency'. In this regard, Level C has two components.

Level C1 provides training that covers a detailed and complex knowledge of:

- environmental issues,
- · fertilizer environmental stewardship review methodology,
- food safety issues,
- sampling,
- · the regulatory framework and label requirements, and
- awareness of OHS and stewardship issues in transport, storage, handling and application of fertilizers.

Level C2 is the recognition of prior competency (ROPC), and Fertcare accreditation includes assessment of competency in:

- soil, nutrient and fertilizer knowledge, and
- systematic development of interpretation and recommendations based on sound science.

Fertcare quality assurance

To maintain accreditation under the Fertcare program, all trained personnel are required to participate in a biennial refresher process. This will include updates on technical knowledge, reminders of key issues, and self assessment of how the Fertcare skills and knowledge have been applied. In addition, there are specific quality assurance measures for advisors and for premises that store bulk fertilizer.

Advisors

To become an accredited Fertcare Advisor, Level C training and ROPC must be satisfactorily completed. In addition, participants must then meet the requirements of a third party biennial audit of the fertilizer recommendations they have made. The audit process will ensure that advisors are adopting a systematic approach to providing:

- Appropriate evaluation and advice based on soil physical, chemical and biological factors that may impact on plant and nutrient behaviour and management;
- Appropriate evaluation and advice on soil or plant nutrient status and implications for productivity and environmental outcomes;
- Appropriate recommendations for application of products taking into consideration the users' expectations and management, the available response data and environment and food safety risks;

- Recommendations that are clear to the end user and include choice of product, rate and method of application, frequency of treatments and timing of treatments;
- Recommendations that give appropriate qualification of the basis for the suggested approach where data or methods are limited; and
- Explicit reasons and explanation for any variations from the best available response data and scientific consensus in the recommendations made.

Premises

Premises that store bulk fertilizer are required to undergo a biennial audit that assesses the management of environmental risk and product-specific OHS. Premises managers are required to develop a management plan following a simple risk assessment process, and the audit assesses the plan and its implementation.

Fertcare certification

The Fertcare Accu-Spread program assesses the width and uniformity of distribution of fertilizer spreading equipment. The spreading machine is driven over a set of collection trays, the contents of which are then individually weighed. A graph of the distribution and the co-efficient of variation at various distances of overlap (Figure 2), are then created. Machines are certified to spread at overlap (bout) widths where the co-efficient of variation is less than 15%.

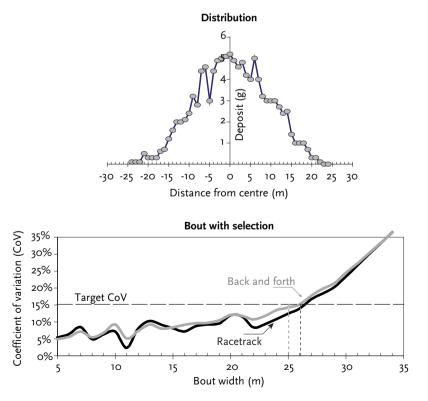


Figure 2. Fertcare Accu-Spread program print out for a well adjusted broadcast spreader.

Fertcare accreditation

The training, quality assurance and certification activities are brought together in the Fertcare Accreditation program. The program licenses businesses to use the Fertcare logos based on their compliance with the program targets for training, quality assurance and certification. The industry is committed to achieving 100% coverage of eligible staff, premises and contract spreading equipment by the end of 2008 (Table 2). Eligible staff are those involved in providing advice on fertilizer and soil ameliorant use, either in a sales or advisory role, and those involved in the storage, handling, transport and application of fertilizers and soil ameliorants.

Table 2. Fertcare accreditation program targets.

| Measure | 2005 | 2006 | 2007 | 2008 |
|---|------|------|------|------|
| Eligible staff Fertcare trained | 20% | 45% | 70% | 100% |
| Trained staff refreshed/quality assured | | 100% | 100% | |
| Eligible premises quality assured | | 50% | 100% | 100% |
| Spreaders Accu-Spread certified | 50% | 75% | 100% | 100% |

The intention is that the Fertcare logos (Figure 3) will become recognised as symbols of expert, up to date and independently audited advice and service, and sought out as part of a farmers' quality assurance program



Figure 3. The Fertcare logos.

A publicity and promotion plan is underway to explain the value of the program to the fertilizer industry, farmers, government agencies and regional natural resource management bodies. The program was officially launched on October 12, 2005 by the Australian Government Minister for Agriculture, Fisheries and Forestry, the Hon. Peter McGauran MP.

Quality control, independence and credibility

To gain acceptance amongst a range of stakeholders as a mark of quality advice and service, the program has been developed in consultation with those stakeholders, using significant input from external organisations and individuals with relevant expertise and high credibility. In particular, a technical committee made up of fertilizer industry technical staff and independent public sector scientists was used to approve all training materials, and ensure that the best available science and management practices were included.

A list of contributors is provided at Appendix 1.

The involvement of the Australian Government in guiding and funding the project has also contributed significantly to the program's credibility.

In addition, the training programs for each Fertcare level have been 'mapped' to new and existing national competencies, under the Australian Qualifications Framework. Fertcare is delivered by appropriately qualified third parties under the control of Registered Training Organisations (RTOs). The RTOs also ensure course participants are independently assessed and fully meet the competencies required.

Progress and targets

The members of FIFA estimate that there are 3,000 staff eligible for training within the industry. AFSA estimates that there are at least 1,000 contract fertilizer spreading trucks in Australia.

Training at Level A has been available since 2000, with Level B and Level C introduced during 2004. More than 1,100 personnel have successfully completed training to the end of 2006, comprising around:

- 420 at Level A,
- 360 at Level B, and
- 350 at Level C1.

Just under 200 spreader trucks are currently Fertcare Accu-Spread certified.

Advisor recognition of prior competency and audit programs have just completed development, and are now being introduced. The premises audit process is under development, and will be available from July 2007.

Delivery modes

The three levels of training each focus on using the skills and knowledge acquired. Workbooks and role plays require participants to put the knowledge into the context of their local environment and job roles.

However, the three levels are delivered in different modes to reflect the likely learning styles of the participants.

Level A is conducted in the workplace as a face-to-face session followed up by onthe-job evaluation. Presentations are supplemented by short videos, and the emphasis is on practical activities.

Level B is a computer based self paced learning module where the learning material is covered by an audio tutorial with associated pictures and text and an accompanying

work book. Participants can also opt to print the material. The learning phase is followed by a workshop, which focuses on practice and evaluation of the knowledge and skills learned through hands on activities and role plays.

Level C is text based detailed information, a series of workbook challenges and case studies followed by an evaluation workshop that includes further case studies and role plays.

Costs

The program is run on a cost recovery basis with a small margin to fund maintenance of course materials. Delivery is by commercial organisations, and prices are subject to normal commercial processes. However, a typical Fertcare training course will cost the participant around \$500, and will involve a full day at a regional location, plus around 20 hours of preparation, research or on-the-job assessment.

Costs for accreditation are currently \$50 per premise and Fertcare Accu-Spread certification costs \$450 per machine. The costs for Level C ROPC and audit and for premises audit are yet to be finalised.

These represent significant costs to fertiliser businesses, which range between multi-million dollar companies and single-spreader operators. With 3,000 staff and 1,000 machines, the direct training and certification costs to the industry would be around \$2 million, with the effective cost likely to be at least double this.

Evaluation

The primary aims of the Fertcare program are to effectively manage the environment and food safety risks associated with fertilizers, and to support the industry's role as an effective partner in public policy development and implementation. Whilst numbers of personnel, equipment and premises will give a clear picture of the progress of implementation of the Fertcare program, they do not measure effectiveness against these objectives.

The Australian Government is funding an evaluation of the effectiveness of the program in changing farmer practices, focussing on the Great Barrier Reef catchment and greenhouse gas issues. The results will be used to improve the program, and will be presented at the Australian Fertilizer Industry Conference in August 2007.

In a previous evaluation of the program, workshops were run in catchments of the Great Barrier Reef across a range of agricultural industries. The workshops were facilitated by a consultant and involved Level C trained advisors in the delivery. Growers were provided with soil and plant analyses for their properties, and the implications of the results to environmental and productivity outcomes were discussed. Growers completed a survey about their nutrient management practices, prior to the workshops, and it was planned to do a second survey one year after the workshops to assess actual practice change. Unfortunately, Cyclone Tracey completely disrupted normal activity in the following year, and the follow up survey had to be postponed, and will be completed over the next three months. The results will be combined with the consultants report to provide a comprehensive review of the program's effectiveness.

Engagement in public policy

In August 2004, the Australian Fertilizer industry organised an international conference with two themes: environment and quarantine. 350 people attended, which was the maximum capacity of the venue. Senior staff from the Department of the Environment and Heritage and the Department of Agriculture Fisheries and Forestry attended, with some making presentations to the conference. Several State Departments of Agriculture and or Environment were represented, and a meeting of the National Cadmium Management Committee was held during the conference.

In public forums like the industry conference, in smaller meetings and in personal communication, the various levels of Government have expressed very strong support for the Fertcare program, and see it as an opportunity to help achieve public policy goals. This is confirmed by FIFA's growing involvement in a range of public policy development forums:

- Represented on the Fertilizer Working Group, which coordinates State policy on fertilizer issues;
- Involved with the National Cadmium Management Committee for a number of years;
- Involved in two industry liaison groups for the Reef Water Quality Protection Plan;
- Consulted early in the development of the Western Australian Algal Management Strategy;
- Commitment from the Victorian Environment Protection Authority in the development of the Fertcare premises quality assurance program;
- Approached by the Department of the Environment and Heritage (DEH) to assist in managing issues with excess levels of heavy metal contaminants in imported trace element products, resulting in FIFA's implementation of a code of practice for purchasing, developed in consultation with DEH.

On 12 October 2005, the Australian Minister for Agriculture Fisheries and Forestry officially launched Fertcare Accreditation on the lawns of Parliament House, and urged everyone involved in agriculture to get behind the program.

Conclusion

Fertcare is a comprehensive and credible program that will significantly lift the skills and knowledge of the Australian fertilizer industry with regard to environment and food safety management. It is likely to have a real effect on fertilizer use practices that will reduce risks and improve the efficiency of use of fertilizer inputs. This will result in less movement of nutrients from both fertilizer and native sources from farming systems into the wider environment. Whilst not promoted specifically as a BMP program, it is an effective means of ensuring that the Australian fertilizer industry consistently promotes BMP at all levels of advice to its customers.

Fertcare is an effective means of assisting in the implementation of public policy:

• It will provide 3,000 trained personnel who can deliver information and advice to all fertilizer users across Australia;

- It will ensure that detailed nutrition advice provided by Fertcare advisors is consistent with the best available scientific information with regard to both productivity and environmental outcomes;
- It will provide a mechanism to ensure that rural distribution premises do not become point sources of nutrient pollution;
- It will provide assurance that contract fertilizer spreaders are operating effectively, and that the operators can manage environmental risks.

Fertcare has significantly enhanced the credibility and standing of the fertilizer industry, and enabled significant involvement in the development and delivery of public policy relating to fertilizer.

The contributing factors to success

The clear public statement of the issues by reputable parties was a significant factor in achieving a strong and uniform view within the industry. Subsequent public statements of likely policy options in the Great Barrier Reef catchment, new powers in the South Australian Agricultural and Veterinary Chemicals Act 2002, and the instigation of an Algal Management Strategy in Western Australia, confirmed the industry's view that the issues must be dealt with, and that the development of Fertcare was timely.

A number of positive implications from dealing effectively with nutrient related environmental issues were identified early in the development of the industry position. Nutrient depletion, a significant issue in Australia, has clear positive implication for the fertilizer industry. In general, improving fertilizer use efficiency, which improves the economic benefit of using fertilizers, is consistent with reducing environmental risk. Managing issues of food safety is clearly of benefit to an industry reliant on food producers.

The successful history of the National Cadmium Management Strategy created a receptive background for the partnership with Government approach adopted for the development and implementation of the Fertcare program, and for the industry's broader engagement with public policy on environmental issues.

Funding support from the Australian Government to develop materials and programs was significant in speeding up the rate of development; it also added credibility and reinforced the decision to pursue a cooperative approach to the issues. The Government support has also contributed to efforts to communicate with stakeholders such as the regional natural resource management groups.

In a very competitive industry, the cost of the program, is a significant consideration. The public commitment by the industry to achieve 100% compliance with the accreditation program was a significant factor in giving all participants the confidence to make this investment. This commitment has been a powerful argument in describing the potential benefits of the program in helping to achieve public policy objectives.

Within the industry, the availability of appropriate training to suit all levels of job complexity, from logistics through to detailed advice, and the linking of the levels to each other, has created a very positive view of the program – everyone is included. The delivery modes have proven overwhelmingly successful, with very positive feedback from course participants. The effect of the training in improving participant's ability to add value to the customer relationship, from both a productivity and environmental management perspective, gives it intrinsic value to the fertilizer businesses.

The involvement of stakeholder representatives, particularly from the public sector, added significantly to the quality of the program and to its acceptance outside the industry.

The decision to use an external qualifications framework with the attendant quality controls, record keeping and approvals processes gives the program instantly recognised credibility.

Nearly half of the recent external funding for the program has been for activities to promote the program to relevant stakeholders, including the fertilizer industry, farmers, government agencies and independent consultants. Understanding of the program and acceptance of its quality and value by these stakeholders will be a critical factor in the success of the program.

The Fertcare program is not about developing BMPs but it is clearly an effective mechanism for ensuring that advice on BMP is consistently delivered to farmers by all levels of the fertilizer industry.

Relevant literature

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| Project Steering Grou | p (strategic direction) | | | | |
|-----------------------|--|--|--|--|--|
| Peter Arkle | Policy Officer | National Farmers Federation | | | |
| Jenny Brownbill | Consultant | Agrifood Industry Skills Council | | | |
| Colin Boldra | Accreditation Manager | Agsafe | | | |
| Donald Carter | Past National President | Australian Fertilizer Services Association | | | |
| Margaret Clarke | Program Manager | Chemcert | | | |
| Shane Dellavedova | National President | Australian Fertiliser Services Association | | | |
| Tim Ogden | Policy Officer | Department of Agriculture Fisheries and Forestry | | | |
| Kirsten Rappolt | Marketing Manager | Incitec Pivot Limited | | | |
| Alistair Steven | Fertilizer Manager | AWB Landmark | | | |
| Simon Veitch | Director | Department of Agriculture, Fisheries and Forestry | | | |
| Nick Drew | Executive Manager | Fertilizer Industry Federation of Australia | | | |
| Training Committee (| technical quality) | | | | |
| Colin Boldra | Accreditation Manager | Agsafe | | | |
| Andrew Cannon | Fertilizer Manager | Elders | | | |
| Cameron Gourley | Science Leader | Victorian Department of Primary Indus- tries | | | |
| Cathy Lescun | Consultant | Cathy Lescun Consulting | | | |
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| Shane Dellavedova | National President | Australian Fertiliser Services Association | | | |
| Donald Carter | Logistics Committee Chair | Australian Fertiliser Services Association | | | |
| Garry Kuhn | Product Stewardship Manager | Incitec Pivot Limited | | | |
| Jonnie White | Agronomist | Agrow Canpotex | | | |
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| George Rayment | Principal Scientist | QLD Department of Natural Resources & Mines | | | |
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| With additional input | from | | | | |
| Richard Eckard | CRC for Greenhouse Accounting Melbourne University | | | | |
| Mike McLaughlin | CSIRO Division of Land & Water | | | | |
| | | | | | |

Appendix 1. Stakeholder involvement

Fertilizer Best Management Practices

General Principles, Strategy for their Adoption and Voluntary Initiatives vs Regulations

Papers presented at the IFA International Workshop on Fertilizer Best Management Practices 7-9 March 2007, Brussels, Belgium

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